PHONAK | Government Services

OGA EON/Infinio cShell 6.0 Order Form.

(36C79125D0007)

Government Services | Phone 888-561-7555 | Fax 630-836-9770

Customer information

Payer:

☐ ROES (DALC PH5120018626)

☐ Other

☐ RACHAP (Enclose payment and if paying by cc, RACHAP authorization form)

Ship To:

Address:

City: State: Zip:

PO #:

Contact Name:

Phone Number:

Email Address:

Patient's Last Name:

Patient's 4 Digit SSN:

Age: Gender:

cShell style (6.0 is only compatible with EON and Infinio RIC devices)

cShell Acrylic [062-0056-01]

☐ L ☐ R

Shell colors: Black [06], Cocoa [22], Pink [26], Tan [14], Brown [28], Red [R], Blue [B], Transparent [21]

Faceplate colors: Black [06], Cocoa [22], Pink [26], Tan [14], Brown [28]

cShell Titanium [062-0057-01]

☐ L ☐ R

Shell color: Titanium gray [U0]***

Faceplate color: Black [06]

Audiogram (Required for AOV):

	Hz	250	500	1K	2K	3K	4K
Left:	AC						
Right:	AC						

Preferences

If necessary, may we change the following: ☐ Please call

Yes	No	
☐	☐	UP to P **OR** P to M **OR** M to S if audiogram permits
☐	☐	Build larger if required
☐	☐	I would like to receive a paper user guide

Options

Shell Color	Standard color (Transparent 21)	[S]
	Custom color	Code:
Faceplate Color	Standard color	[S]
	Custom color	Code:
Receiver	S Receiver	L ☐ R ☐
	M Receiver (standard)	L [S] R [S]
	P Receiver	L ☐ R ☐
	UP Receiver (may result in cShell XL)	L ☐ R ☐
Length	0/1/2/3 Size 2 is standard	Left:
		Right:

Options

Vent size	AOV (enter audiogram)	[S]
	Customer specific 12/20/25/3L/none	Left: mm
		Right: mm
Wax system	Standard wax system**	[S]
	Custom wax system	
Retention*	Helix Lock (HL)	☐
	Canal Lock (CL)	☐
	Skeleton Lock (SL)	☐
Removal line (RF)	Transparent (21)	☐
	Line extension + customer specific	
Titanium surface	Extra retention (ERS)	☐

Special instructions

* Not available for cShell Titanium ** HF4 for UP receiver, CeruStop for all other receiver *** Only available in Titanium material Legend [ ] / [S] = Standard [ ] = Optional

Additional Information

Alternative cShell Build Style

We offer an alternative cShell build style with an anterior tube outlet. This build style provides high cosmetic acceptance in spite of a slightly larger size and can be used in case of build problems due to anatomical limitations. This build style is available for acrylic shells only.

Fig.1 cShell - standard tube

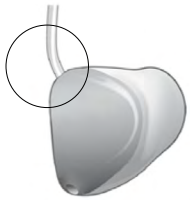


Fig.2 cShell - anterior tube outlet

Acoustically Optimized Vent (AOV)

We recommend to select AOV. We will set the correct vent diameter and style consider audiogram / shell geometry / feedback canceler and required low frequency gain. The client's audiogram is mandatory for the calculation of the AOV.

Extra Retention Surface (ERS)

We offer a rougher surface for cShell titanium. The extra retention surface can improve retention in the ear.

Wax systems

cShell Acrylic	Description
X	No wax guard
CB	CeruStop
H4	HF4 Filter, default with UP receivers

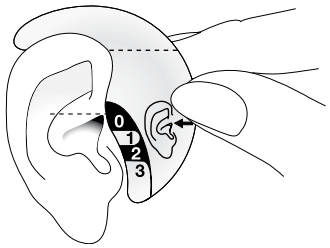
Color codes

Code	Color
06	Black
13/21	Transparent
14	Tan
22	Cocoa
26	Pink
28	Brown
R/B	Red/Blue
U0	Titanium Gray***

*** Only available with Titanium material

Receiver tube length

Measure the tube length to select the correct receiver. Measure both ears for binaural fitting.



2026-10/hc © 2026 Sonova AG. All rights reserved.

Sonova USA Inc. is not responsible and assumes no liability for any device or accessory not manufactured by Sonova which is sent by you to Sonova.
Please ensure that you only include Phonak branded devices and accessories herein.

Modified: October 20, 2026